

PERSONALIZED RARE DISEASE SUPPORT DESIGNED TO MOVE YOU FORWARD



Ready to get started?

1-844-ONWARD-1

(1-844-669-2731)

ONWARD® is provided as a service of UCB and is intended to support the appropriate use of UCB medicines.

ONWARD may be amended or canceled at any time without notice. Some program and eligibility restrictions may apply.



### IT'S ONE-ON-ONE SUPPORT MADE FOR YOU.

### Living with a rare disease can be hard.

ONWARD® was created with the help of rare disease patients and healthcare providers. You can begin a support experience that is there for you every step of the way.



# IT'S ABOUT THE HUMAN TOUCH.

ONWARD is a service that helps you know what to expect from your prescribed treatment.\*

### SUPPORT FOR YOU.

- A dedicated ONWARD Care Coordinator will be personally assigned to you
- Connect with your Care Coordinator through text, phone, email, or video chat
- Get important information 24/7 through our website
- Your loved ones and caregivers can have access to all the same services
- \*ONWARD Care Coordinators do not provide medical advice and will refer you to your healthcare professional for any questions related to your treatment plan.



Working in partnership with your healthcare provider, your dedicated ONWARD Care Coordinator is medically trained to support you during your treatment with a UCB rare disease medicine.

We're here to listen. We're here for you. After you join, your Care Coordinator will reach out to you. This is more than a phone call. It's the beginning of a relationship designed to support you for the length of your treatment.

### WITH YOU ALL THE WAY.

Your Care Coordinator will:

- Help you know what to expect from your new treatment
- Match your needs with our support services
- Stay in contact with you throughout your treatment





Affordability and access are always important when talking about rare disease treatment. Your Care Coordinator can help you step-by-step – empowering you to make informed decisions moving forward.

### STEP-BY-STEP HELP.

#### Your ONWARD Care Coordinator will:

- Review your insurance coverage with you
- Keep you informed about your status in the approval process
- Explain available treatment access and financial assistance options, even if you're uninsured







## LET'S TALK REAL WORLD.

Seeing your doctor is the first step in a new treatment. Your ONWARD Care Coordinator will help you with what to expect next. **It's about your day-to-day experience.** 

## HERE WITH YOU IN THE BEGINNING AND BEYOND.

### Your ONWARD Care Coordinator will:

- Offer guidance to help start and stay on your prescribed treatment, as appropriate
- Provide reminders that may help keep you on your prescribed treatment schedule
- Assist you along your treatment journey
- Help you find treatment locations near you



It's only natural to have questions about what to expect when you start a new treatment. Your ONWARD Care Coordinator is here to support you during your treatment with UCB rare disease medicines.\*

### IT'S ALL ABOUT YOU.

#### Your ONWARD Care Coordinator will:

- Provide you with the tools and resources to get started
- Help you understand what to expect from treatment
- Provide training you may need to take your medicine as prescribed
- Help you fit your new treatment regimen into your life
- Provide tips on self-advocating to help you share your treatment progress with your doctor







### LET'S TALK CONCERNS.

It's OK. Everyone has worries and concerns. Your ONWARD Care Coordinator is here to answer your questions and offer support for your prescribed rare disease treatment.

### **EMPOWER YOURSELF.**

### **Your Care Coordinator will:**

- Give you tools to talk with others about your treatment
- Help you track your progress with your treatment
- Provide information about advocacy groups for your rare disease
- Help you create a personalized plan to support your treatment goals that you and your doctor have agreed on



There are three ways to get started.



ASK your doctor to sign you up.

or





**VISIT** ucbONWARD.com to download an ONWARD start form and take it to your doctor.

or



**CALL** 1-844-ONWARD-1 (1-844-669-2731) Monday through Friday, 8 AM – 8 PM ET.

